FACTS

WHAT DOES CANTON CO-OPERATIVE BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Payment history and transaction history
- Credit history and checking account information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Canton Co-operative Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Canton Co-operative Bank share? | Can you limit this sharing? |
|---|--|-----------------------------|
| For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | No | We don't share |
| For our affiliates' everyday business purposesinformation about your transactions and experiences | No | We don't share |
| For our affiliates' everyday business purposes information about your creditworthiness | No | We don't share |
| For nonaffiliates to market to you | No | We don't share |

Questions?

Call (781)828-8811 or go to www.cantoncoopbank.com

| Who we are | |
|--|---|
| Who is providing this notice? | Canton Co-operative Bank |
| What we do | |
| How does Canton Co-operative Bank protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| | Access to your personal account information will be restricted to those employees who need to know that information to provide products and services to you. |
| How does Canton Co-operative Bank collect my personal information? | We collect your personal information, for example, when you - open an account or deposit money - pay your bills or apply for a loan - make deposits or withdrawals from your account We also collect your personal information from other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only - sharing for affiliates' everyday business purposes - information about your creditworthiness - affiliates from using your information to market to you - sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. [See below for more on your rights under state law.] |

| Definitions | |
|-----------------|--|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. - Canton Co-operative Bank has no affiliates. |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. - Canton Co-operative Bank does not share with nonaffiliates so they can market to you. |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. - Canton Co-operative Bank doesn't jointly market. |

Other important information

Special Notice For State Residents

Canton Co-operative Bank has established standards and practices to ensure compliance with the provisions of M.G.L. c. 93H relative to the safeguarding of personal information contained in both paper and electronic records for the residents of the Commonwealth of Massachusetts.